

Marble Falls ISD Community Resource Guide

Revised 9/2021

This guide is intended to offer information on healthcare, social service, and nonprofit resources that may be available to students and family members in need in our communities. The information enclosed is presumed to be reliable, but is not guaranteed, and is not intended to be an endorsement of any agencies or individuals included. This is not an exhaustive list and there may be additional resources available that are not listed.

In an emergency situation that requires immediate response, call 9-1-1 or go to your nearest emergency room.

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Community Resource Center - Marble Falls: 1016 Broadway, Marble Falls, TX

Provides a “one-stop shop” for connecting people to local resources, such as food, employment, healthcare, legal aid, and more.

Phone Number: 830-693-0700

Email: info@crctx.org

Web: www.crctx.org

Agencies Available at the CRC

- **AARP/SCSEP-** Workforce Program - training for unemployed and older independent workers to chart a course toward financial security
- **Boys and Girls Club of the Highland Lakes-** provides sports and recreation, educational, and arts and crafts programs for children in order to assure success is within reach for every young person served and that all members are on track to graduate from high school with a plan for the future, demonstrating good character, and living a healthy lifestyle.
- **Burnet Housing Authority-** provides rental housing/housing assistance for eligible low income families, the elderly, and persons with disabilities.
- **Care Prayer Restoration Ministries-** Emotional healing prayer for individuals and provides services to churches.
- **Catholic Charities-** Immigration legal services.
- **Community Action, Inc. -** English as a Second Language/GED Classes
- **Hill Country Children’s Advocacy Center-** Trauma-Informed Care
- **K’Star-** Free counseling services for children and teens
- **The Helping Center -** Food pantry where you can shop for your own groceries. Also provides assistance with utilities, transportation, medical needs, and shelter on a limited basis.
- **New Horizons Scholarship Fund-** designed to assist students in Central Texas seek certifications to begin a career in an IT position.
- **Opportunities for Williamson and Burnet Counties-** works to empower children, families, and seniors achieve and maintain independence by providing education, nutrition, housing, and community support. Offers self-sufficiency case work and the Comprehensive Energy Assistance Program.
- **Pregnancy and Life Center-** provides assistance with pregnancy-related issues from birth through age three and provides free resources.
- **Red Cross-** disaster response (ie. fire, hurricane, flood)
- **Salvation Army -** financial assistance
- **Workforce Solutions Rural Capital Area-** job prep and training. Computers available for use on site.

Additional Services Available On-Site at the CRC

- **Free Weatherization for Low Income Households -** offered by Hill Country Community Action, Inc.

- **Free Box Fans-** offered by AGE of Central Texas, Aging and Disability Resource Center, and Family Eldercare
- **Free In House Virtual Consultations with Central Texas Food Bank Counselors** for those seeking State benefits (ie. SNAP - food stamps)
- **Free Application Assistance for the Comprehensive Energy Assistance Program -** offered by Opportunities for Williamson and Burnet Counties
- **Free Application Assistance for the Texas Rent Relief Program**
- **Free Emergency Broadband Services-** offered by United Service Administrative Company
- **Free Training and Tablets for Senior Citizens-** must be enrolled in “Senior Connect”, offered by Community Tech Network and AGE of Central Texas
- **Connection to additional local non-profits, state agencies, and service providers**

COVID-19

COVID-19 Mental Health Support Line - Texans experiencing emotional changes due to the pandemic can reach out to the support line to be connected with a mental health professional.

Phone: 833-986-1919 ; **Text:** “COVID” to 832-479-2135

Web: <https://www.hhs.texas.gov/services/mental-health-substance-use/mental-health-substance-use-resources>

FEMA COVID-19 Funeral Assistance- Under the Coronavirus Response and Relief Supplemental Appropriations Act of 2021 and the American Rescue Plan Act of 2021, FEMA is providing financial assistance for COVID-19 related funeral expenses incurred after January 20, 2020.

Phone: 844-684-6333

Web: <https://www.fema.gov/disaster/coronavirus/economic/funeral-assistance>

Marble Falls ISD COVID-19 Dashboard- Marble Falls ISD will provide information on a daily basis about the number of staff and students that have tested positive for COVID-19. The dashboard will provide running totals, per the date of notification, for the identified locations for each month, as well as the total number of cases in the district for each day.

Web: <https://www.marblefallsisd.org/Page/11326>

Red Cross Disaster Distress Hotline- This 24/7 national hotline provides immediate crisis counseling for people who are experiencing emotional distress due to a disaster or COVID-19.

Phone: 800-985-5990 (call or text)

Web: <https://www.redcross.org/virtual-family-assistance-center.html>

Texans Recovering Together - virtual counseling program through Bluebonnet Trails that provides free short-term counseling by phone or televideo for issues related to the pandemic.

Web: <http://bbtrails.org/covid-19/>

Texas Rent Relief Program- COVID-19 has affected Texans across the state. We have emergency funds available to help Texas renters pay rent and utility bills (including past due rent and utilities).

Phone: 1-833-989-7368

Web: <https://texasrentrelief.com/#apply-now>

Texas State Department of Health and Human Services- The Texas Department of State Health Services (DSHS) is working closely with the Centers for Disease Control and Prevention (CDC) in monitoring the new coronavirus disease 2019 (COVID-19) that is causing an outbreak of respiratory illness worldwide. Website provides info for: What to do if you're sick; Testing information; Symptoms of COVID-19; and Prevention tips.

Web: <https://dshs.texas.gov/coronavirus/>

Virtual Care for Kids During COVID-19- Telehealth urgent care for kids available. To keep from exposing your family to COVID-19, visits are accessible from home every day on any smartphone, tablet, or computer. For those who are uninsured and not signed up for Medicaid or Medicare, the telehealth visit is free. Medicaid is also accepted. Otherwise, all telemedicine visits cost \$75 for self pay.

Web: <https://www.solvehealth.com/book-online>

Crisis Assistance

Bluebonnet Trails Crisis Services - well-trained staff are dedicated to assisting individuals experiencing a behavioral health crisis. Our staff is available to talk with you 24 hours a day, 7 days a week via the crisis hotline.

Phone: 1-800-841-1255

Web: <https://bbtrails.org/crisis-services/>

Burnet County Crisis Intervention Team- The Crisis Intervention Team offers assistance to those suffering from emotional and psychological issues and assist them in obtaining the appropriate social service available for their specific needs. Each member of the crisis team is licensed by the State of Texas, with specific training in mental health crisis intervention, first aid, and CPR. All members are licensed Peace Officers with the Burnet County Sheriff's Office. This service is offered to the citizens of Burnet County 24 hours a day.

Phone: 512-756-8080

Web: <https://www.burnetsheriff.com/mental-health/>

Highland Lakes Crisis Network- The Highland Lakes Crisis Network is a network of churches meeting the physical, emotional and spiritual needs of our neighbors during times of crisis and disaster.

Phone: 325-423-3662

Web: highlandlakescrisisnetwork.com

Services provided free of charge

Highland Lakes Family Crisis Center- HLFCC is committed to offering services for survivors of family violence, dating violence, stalking and adult/child survivors of stranger and non-stranger sexual assault. Their number is staffed for calls 24/7. Their local Services are available in English and Spanish.

Phone: 830-693-5600

Web: <https://www.hlfcc.org>

Services provided free of charge

Red Cross - (housed in the Community Resource Center (1016 Broadway, Marble Falls, TX)

The thousands of staff and volunteers of the Red Cross are here for you with emergency Aid, such as emergency shelter, financial assistance, mental health assistance, and health services, in the aftermath of a disaster, such as a house fire, flood, or tornado..

They also provide advice and assistance to help you recover from a disaster or become better prepared to face one in the future.

Phone at CRC: 830-693-0700

Hotline Phone: 1-877-272-7337

Web: <https://www.redcross.org/local/texas/central-and-south-texas/get-help.html>

Services provided free of charge

Education

Marble Falls ISD - www.marblefallsisd.org

Colt Elementary- 2200 Manzano Mile, Marble Falls, TX

Pre-K through 5th grade

Phone: 830-693-3474

Falls Career High School- 1800 Colt Circle, Marble Falls, TX

A non-traditional alternative high school

Phone: 830-798-3621

Highland Lakes Elementary- 8200 Ranch Road 1431, Granite Shoals, TX

Pre-K through 5th grade

Phone: 830-798-3650

Marble Falls Elementary- 901 Avenue U, Marble Falls, TX

Pre-K through 5th grade

Phone: 830-693-2385

Marble Falls Middle School- 1511 Pony Drive, Marble Falls, TX

6th through 8th grade

Phone: 830-693-4439

Marble Falls High School- 2101 Mustang Drive, Marble Falls, TX

9th through 12th grade

Phone: 830-693-4375

Spicewood Elementary- 1005 Spur 191, Spicewood, TX

Pre-K through 5th grade

Phone: 830-798-3675

Marble Falls ISD Special Services - 1800 Colt Circle, Marble Falls, TX

Preschool program for children with disabilities (3 yrs.); Special education for children 3-22; District Section 504 services; evaluation of eligibility for services and/or special programs.

Phone: 830-798-3516

Early Childhood Intervention Program - 4606 E Innovation Loop, Marble Falls, TX

Through the Early Childhood Intervention Program (ECI), Bluebonnet Trails offers services that help infants and toddlers (birth to 3 years of age) with disabilities or delays achieve their developmental milestones.

Phone: 1-844-309-6385

Web: <https://bbtrails.org/early-childhood-intervention-eci-services/>

Head Start through Opportunities for Williamson and Burnet Counties - Head Start services

children ages 0-5 and ensures that all children enrolled in the program receive nutrition, dental, health, vision, hearing, emotional wellness, and educational screenings, as well as appropriate follow-up and treatment when necessary in order to prepare children for success in kindergarten and beyond. Locations are:

Burnet- 602 N Wood Street, Burnet, TX; **Phone:** 512-756-4777

Falls High- 1800 Colt Circle, Marble Falls, TX; **Phone:** 830-798-3642

Highland Lakes- 8200 W FM 1431, Granite Shoals, TX; **Phone:** 830-598-7667

Marble Falls- 700 Ave T, Marble Falls, TX 78654; **Phone:** 830-693-0497

Web: <https://www.owbc-tx.org/head-start/>

Literacy Highland Lakes - Locations vary

LHL offers free day and evening adult high school equivalency (GED) classes, US Citizenship preparation, one on one English as a second language (ESL) instruction, and basic reading tutoring.

Phone: 512-756-7337

Web: <http://www.literacyhl.org>

Texas AgriLife Extension Education Burnet Co.- 607 N. Vandevener, Suite 100, Burnet, TX

A unique education agency, the Texas A&M AgriLife Extension Service teaches extending research-based knowledge to benefit their families and communities through 4-H clubs, family and consumer sciences, and agricultural and natural resources.

Phone: 512-756-5463

Web: burnet.agrilife.org

Employment Assistance

AARP/SCSEP- 1016 Broadway, Marble Falls, TX (CRC)

Workforce program offering training for unemployed and older adult independent workers 50 and older to chart a course toward financial security through employment.

Phone: 512-318-3459 or 830-693-0700

Case Management for Self-Sufficiency Program- 1016 Broadway, Marble Falls, TX (CRC) -

For qualifying families, Opportunities for Williamson and Burnet Counties provides one-on-one coaching and assistance to help households increase their job skills, education, and wages. Case Management services, for low income residents, are designed to eliminate poverty and foster self-sufficiency. Trained case management professionals guide and support clients to successful outcomes, like obtaining employment, education, budget training and more.

Phone: 512-763-1400 (main office) / 830-693-0700 (Community Resource Center)

Web: <https://www.owbc-tx.org/>

Christian Women's Job Corps- 218 E Jackson Street, Burnet, TX

Provides women in need with the life skills and employment education classes to empower them for job readiness and self-sufficiency. Services provided in a Christian context where women mentor women. Classes are held in 12 week sessions for adults 18 and over and are on Tuesdays, Wednesdays and Thursdays from 9:00am-2:30pm.

Phone: 512-756-1484

Email: cwjchl78611@gmail.com

Web: <https://www.cwjchl.org/>

Services provided free of charge

Department of Assistive and Rehabilitation Services and Division for the Blind -

The Central Texas Aging, Disability & Veterans Resource Center through the Department of Assistive and Rehabilitative Services (DARS) can help people with physical or mental disabilities prepare for, find, or keep a job.

Phone: 254-770-5800 (DARS) / 254-753-1552 (Division for the Blind)

Web: ctadvrc.org

Gary Job Corps- 2800 Airport Hwy 21 East, San Marcos, TX

Job Corps' mission is to educate and train highly-motivated young people for successful careers in the nation's fastest-growing industries. At Gary Job Corps Center, we support the Job Corps program's mission to teach eligible young people the skills they need to become employable and independent and place them in meaningful jobs or further education.

Phone: 800 733-5627

Web: gary.jobcorps.gov

LifeWorks Austin- LifeWorks Education and Workforce Division is focused on developing the knowledge and skills needed to navigate the challenges of adolescence, move toward independence, and break the cycle of poverty. Through these services, youth and adults can achieve their educational goals, increase employability, gain independent living and parenting skills, and set themselves on a path to self-sufficiency.

Phone: 512-735-2400

Web: www.lifeworksaustin.org

Texas Workforce Commission- TWC functions to develop the workforce, provide support services (like child care) for targeted populations participating in workforce training and adult education and literacy services, provide services for people with disabilities to obtain training and employment, and administer unemployment benefits and tax programs. For job seekers, TWC offers career development information, job-search resources, training programs and, as appropriate, unemployment benefits.

Phone: 512-463-2222

Web: <https://www.twc.texas.gov/>

Some services available in Spanish

Work in Texas - WorkInTexas.com is an online application that offers job seekers immediate and continuous access to job matching services.

Web: www.workintexas.com

Financial Assistance

Community Resource Center- 1016 Broadway, Marble Falls, TX

Provides a “one-stop shop” for connecting people to local resources, such as food, employment, healthcare, legal aid, and more. Several agencies within the community resource center can assist with financial needs or other services.

Phone Number: 830-693-0700

Email: info@crctx.org

Web: www.crctx.org

Comprehensive Energy Assistance Program - The Comprehensive Energy Assistance Program (CEAP) is designed to assist low income households in meeting their energy needs. In Texas, we know this can be a challenge—especially in the heat of summer. We help pay heating and electric bills, for those who qualify.

Phone: 512-255-2202

Email: utilities@owbc-tx.org

Web: <https://www.owbc-tx.org/community-services/>

First Baptist Church- 901 La Ventana Drive, Marble Falls, TX

Benevolence funds available as needed for various needs. Availability may vary by month and by need. Contact FBC directly for additional information.

Phone: 830-693-4381

Web: <https://discoverfirst.com>

Foster Angels of Central Texas- 101 Westlake Drive, Suite 210, Austin, TX

Foster Angels of Central Texas program provides immediate assistance to foster children in the form of basic needs (clothing, food, beds, medical expenses, etc) and life enhancing experiences (birthday parties, camp, sports and the arts, etc).

Phone: 512-732-2329

Web: <https://fosterangelsctx.org/request/>

Highland Lakes Crisis Network- The Highland Lakes Crisis Network is a network of churches meeting the physical, emotional and spiritual needs of our neighbors during times of crisis and disaster.

Phone: 325-423-3662

Web: highlandlakescrisisnetwork.com

Services provided free of charge

Older Adult Rural Services- 1016 Broadway, Marble Falls, TX (CRC)

Provides older adults with services to assist in maintaining their independence and quality of life. Assistance includes health services, equipment, housing, legal, utilities, fuel cards, prescription costs, etc. for the 55+ population.

Phone: 830-693-0700

Web: <https://crctx.org/oars-older-adult-rural-services/>

Services Burnet, Blanco, and Llano Counties

Operation Homefront - If you are active duty, deployed, a veteran, or are a wounded, ill or injured service member or veteran with a service connected wound, illness or injury — and meet our criteria — you may be eligible for assistance from Operation Homefront's Critical Financial Assistance for overdue bills, repairs, or other critical family needs.

Phone: 210-659-7756

Web: <https://operationhomefront.org/critical-financial-assistance/>

Salvation Army- 1016 Broadway, Marble Falls, TX (Community Resource Center) -

When funds are available, The Salvation Army is able to provide financial or material assistance to individuals and families in need. Since each community is unique, the details of these assistance programs vary, but typically include help with utility bills and deposits, rent and mortgage payments, prescription medications, food and clothing, and transport vouchers.

Phone: 830-693-0700

Web: <https://www.salvationarmytexas.org/>

St. Vincent De Paul- The local conference of St. John / St. Paul Catholic Churches works to provide aid to needy families in whatever form is needed. The society serves those in the 78654 and 78657 zip codes. The conference serves anyone in need, regardless of religious affiliation or nationality.

Phone: 512-755-3299

Web: <https://ssvpusa.org/>

Temporary Assistance for Needy Families- Texas Temporary Assistance for Needy Families (TANF) program gives cash aid and services to eligible needy families and is designed to help needy families achieve self-sufficiency. Families that apply and qualify for ongoing assistance receive money each month to help pay for housing, food and other necessary expenses.

Phone: 877-541-7905

Web: <https://www.hhs.texas.gov/services/financial/cash/tanf-cash-help>

Spanish services provided

Food Access

Burnet County Hunger Alliance- The Burnet County Hunger Alliance (BCHA) is a volunteer group of food pantries, churches, school administrators, elected officials, area leaders and active citizens who have committed to end hunger in Burnet County. BCHA helps coordinate and direct people to existing resources and find gaps in service with the goal being three healthy meals daily to anyone in Burnet County who needs them.

Web: burnetcountyhungeralliance.org

Full Cart - a virtual food bank arm of US Hunger that partners with donors to cover the cost of food and ships it directly to the door of those in need.

Web: fullcart.org

Meals on Wheels of Burnet County- provides consistent and healthy meals to seniors via community meals at select senior centers, as well as home-delivered meals to those whose mobility is limited.

Phone: 512-763-1400 (Central Office)

Web: owbc-tx.org/meals-on-wheels

SNAP Food Benefits- State food benefits loaded onto a card that can be used to purchase food, drink, and garden seeds in order to help people buy the food they need to promote good health.

Web: <https://www.hhs.texas.gov/services/food/snap-food-benefits>

The Community Resource Center can assist with applications for SNAP on site or you can contact the Central Texas Food Bank at 512-684-2550. Bilingual services provided.

Food Pantries and Community Meals

Monday:

The Helping Center (Food Pantry)- 1315 Broadway St, Marble Falls, TX
9:30am-1:30pm

Boys and Girls Club (Meal)- 1701 Broadway St, Marble Falls, TX
Provided through Mission Marble Falls
11:30am-1:00pm

LaCare (Food Pantry) - 507 Buchanan Drive, Burnet, TX
2:00pm-6:00pm

Must live within BCISD zoning
Curbside services only at this time

Tuesday:

The Helping Center (Food Pantry)- 1315 Broadway St, Marble Falls, TX
9:30am-1:30pm 5:30pm-7:00pm

First Baptist Church (Food Pantry)- 501 12th Street, Marble Falls, TX
2:00pm-4:00pm

St. Fredericks Baptist Church- 301 Avenue N, Marble Falls, TX
11:30am-1:00pm

Joseph's Food Pantry - 706 N. Phillips Ranch Road, Granite Shoals, TX
2:00pm until run out
1st, 2nd, and 3rd Tuesdays only

Spicewood Helping Hands (Food Pantry)- 512 Pace Bend Road, Spicewood, TX
4pm-6pm
For those in 78669 zip code

Wednesday:

The Helping Center (Food Pantry)- 1315 Broadway St, Marble Falls, TX
9:30am-1:30pm

Boys and Girls Club (Meal)- 1701 Broadway St, Marble Falls, TX
Provided through Mission Marble Falls
11:30am-1:00pm

Marble Falls Church of Christ (Meal & Food Pantry)- 805 Avenue G, Marble Falls, TX
Food Pantry: 6pm-7pm

First United Methodist Church (Meal) - 1101 Bluebonnet Drive, Marble Falls, TX
5:00pm-6:30pm

LaCare (Food Pantry) - 507 Buchanan Drive, Burnet, TX
10:00am-2:00pm

Must live within BCISD zoning
Curbside services only at this time

The Cupboard- 4111 Cottonwood Drive, Cottonwood Shores, TX
4:00pm-7:00pm

2nd Wednesday of the month only

Thursday:

The Helping Center (Food Pantry)- 1315 Broadway St, Marble Falls, TX
9:30am-1:30pm

St. Fredericks Baptist Church- 301 Avenue N, Marble Falls, TX
11:30am-1:00pm

Marble Falls Church of Christ (Food Pantry) - 805 Avenue G, Marble Falls, TX
1:30pm-3:30pm

First Baptist Church (Food Pantry) - 501 12th Street, Marble Falls, TX
2:00pm-4:00pm

Friday:

The Helping Center (Food Pantry)- 1315 Broadway Street, Marble Falls, TX
9:30am-1:30pm

Boys and Girls Club (Meal)- 1701 Broadway St, Marble Falls, TX
Provided through Mission Marble Falls
11:30am-1:00pm

LaCare (Food Pantry) - 507 Buchanan Drive, Burnet, TX
10:00am-2:00pm

Must live within BCISD zoning; Curbside services only at this time

Saturday:

First United Methodist Church (Delivered Meals) - delivered to your home
Call 830-693-4341 for additional information

2nd and 4th Saturdays

General Service Search Tools

211 - Phone line or online database of comprehensive free information on local resources and services in a given geographic area in Texas.

Phone: Call 2-1-1 from cell phone or landline

Web: www.211texas.org

Includes COVID-19 assistance information

Bilingual Services Provided Online

Find Help (formerly known as Aunt Bertha) - online database of free information to assist community members in finding food assistance, help paying bills, and other free or reduced cost programs in a given geographic area.

Web: www.findhelp.org

Includes COVID-19 assistance information

Bilingual Services Provided Online

Housing

Burnet Housing Authority - 1001 Buchanan Drive, Suite 4, Burnet, TX

The Burnet Housing Authority is a Public Housing Agency in Burnet, Texas that participates in the Section 8 Housing Choice Voucher (HCV), and Public Housing programs regulated by the State. The housing authority provides rental housing for eligible low income families, the elderly, and persons with disabilities.

Phone: 512-756-4745

Web: <https://www.cityofburnet.com/bc-ha>

Hamilton Valley Management- 209 S West Street, Burnet, TX

Specializes in affordable multi-family housing in rural areas of Texas. In addition to traditional multi-family housing, HVM manages 37 properties designed for elderly households and one congregate care facility. Properties include locations in Marble Falls, Burnet, Kingsland, Llano, and Lampasas.

Phone: 512-756-6809

Web: hamiltonvalley.com

Highland Lakes Habitat for Humanity- Habitat for Humanity is a Christian housing ministry financed through private donations and utilizing volunteer labor. Our purpose is to build houses with families and sell the houses at no interest to families who could not otherwise afford a home.

Phone: 830-693-0700

Web: hlhabitat.com

Texas Housing Foundation- 1110 Broadway, Marble Falls, TX

Mission is to build hope and change futures through quality housing and services by partnering with communities, developers, and nonprofits.

Phone: 830-693-8100

Web: txhf.org

Shelters

Austin Resource Center for the Homeless (ARCH) - 500 E 7th Street, Austin, TX

ARCH is a city-owned housing-focused men's shelter located in downtown Austin, managed by Front Steps. It offers emergency shelter, basic services and connections to housing for 130 men.

Phone: 512-305-4100

Web: <https://frontsteps.org/experiencing-homelessness/>

Overnight shelter for men ONLY

Austin Shelter for Women and Children- 4613 Tannehill Lane, Building 3, Austin, TX

The Austin Shelter for Women and Children (ASWC) is a low barrier, housing focused emergency shelter serving women and dependent children experiencing homelessness. Our goal as operator of the program is to provide "wrap-around" services designed to assist homeless women in ensuring that homelessness is brief, rare, and non-recurring.

Phone: 512-933-0600

Web: <https://salvationarmyaustin.org/austin-shelter-for-women-and-children/>

Average stay is approximately 30 days, which allows clients to work on plans to acquire permanent housing. Follow up case management is provided for 6-18 months.

Caritas of Austin- 611 Neches Street, Austin, TX

Caritas of Austin believes that when every person has a stable place to call home, they can realize their full potential and contribute to our community. We build wellbeing by making sure that people have a safe home, access to healthy groceries, jobs that provide a reliable living wage, and educational opportunities to learn life skills.

Phone: 512-479-4610

Web: caritasofaustin.org

Cove House Emergency Homeless Shelter- 108 E Halstead Ave, Copperas Cove, TX

Cove House maintains four housing facilities that are used to provide emergency shelter for those in need. We have a men's home, a women's home, and two family homes. As a general rule, individuals and families may stay in the facilities for a two week period during which they are expected to seek employment, housing, etc.

Phone: 254-547-4673

Web: www.covehouse.org

Families in Crisis Emergency Shelter- Address provided as needed

Crisis Intervention, Shelter, and Supportive Services for Survivors of Family Violence and Survivors of Stranger and Non-Stranger Sexual Assault. 24-hour Emergency Safe Shelter – 65-bed facility in Killeen and a 15-bed facility in Temple.

Phone: 1-888-799-SAFE

Web: <http://familiesincrisis.net/fv/>

Highland Lakes Family Crisis Center Emergency Shelter- Address provided as needed

HLFCC Emergency Shelter is an 8 room 30 bed facility for individuals and families who are victims of violence and abuse. Each room has its own bedroom, bathroom; there is a shared living room and kitchen, along with a separate play / study area for small children and teens. The shelter is staffed 24 hours a day and 365 days a year by trained advocates.

Phone: 830-693-3656

Web: <https://www.hlfcc.org/safe-shelter/>

Legal Services

Lower Cost or Free of Charge

American Gateways- 314 E. Highland Mall Blvd, Suite 501, Austin, TX

Mission is to champion the dignity and human rights of immigrants, refugees and survivors of persecution, torture, conflict and human trafficking through exceptional immigration legal services at no or low cost, education and advocacy.

Phone: 512-478-0546 ext. 200

Web: <https://americangateways.org/>

Catholic Charities of Central Texas - 1016 Broadway, Marble Falls, TX (CRC)

Catholic Charities of Central Texas offers Immigration Legal Services to anyone in need. Services offered include DACA, naturalization, permanent resident card renewal, family and marriage based immigration, visas for victims of crime and human trafficking, asylum, and more.

Phone: 512-651-6125

Email: lizabeth-ordonez@ccctx.org

Web: www.ccctx.org

Consultations cost \$40 and continued fees vary and are based on immigration needs sought. Fees are generally 60-80% less than hiring a private attorney.

Disability Rights Texas

Our agency works to protect and advance the civil rights of people with disabilities, helps people with disabilities when their rights have been violated, and seeks to ensure that people with disabilities have access to information about their rights. If you are a person with a disability in the state of Texas and you are experiencing a legal problem or are having difficulty obtaining disability services, Disability Rights Texas (DRTx) might be able to help you.

Phone: 1-800-252-9108

Web: <https://www.disabilityrightstx.org/en/home/>

Spanish and ASL services provided

Highland Lakes Family Crisis Center- Address provided as needed

HLFCC provides support, information and resources for individuals and families who are navigating the legal system. Advocates assist survivors by providing legal advocacy to victims and families of domestic or sexual violence.

Phone: 830-693-5600

Web: <https://www.hlfcc.org/legal-advocacy/>

Services provided free of charge.

Hill Country Children's Advocacy Center - 1001 N Hill Street, Burnet, TX 78611

HCCAC's Family Advocates serve as the initial point of contact for children and families who are referred to the Center for services. They will be your advocate for the life of the case and will be available to you to answer questions, assist you with Crime Victims' Compensation (CVC) paperwork, assist with referrals to appropriate community resources that may be able to help you with food, housing, medical or other needs, and accompany you and your child to court should you request it. Additionally, if you have questions about the status of your case Family Advocates can work as a liaison between you and law enforcement, Department of Family and Protective Services and/or the District Attorney's office.

Phone: 512-756-2607

Web: hccac.org

Lawyer Referral Service - When you need a lawyer but are unsure of where to begin, get in touch with us. When you call the Lawyer Referral Service (LRS), friendly staff will review your legal issue to determine the best course of action. We may be able to offer solutions or alternatives to hiring a lawyer.

Phone: 512-472-8303

Email: referrals@austinlrs.org

Web: www.austinlrs.com

Spanish services available

Some free consultations available for specific concerns. Other concerns are \$20 for up to 30 minutes on first consultation.

Refugee and Immigrant Center for Education and Legal Services (RAICES) -

RAICES provides services in a number of areas, from bond assistance, to asylum applications, to removal defense, DACA renewals, status changes, and more. The Rural Services Team provides trauma-informed bilingual and free consultation and legal representation for immigrant survivors of crime, trafficking, domestic violence, and more in rural Texas areas outside the cities of Houston, Austin, San Antonio, Dallas, Fort Worth, and Laredo.

Phone: (512)-994-2199 ext. 160 (Austin Location) / (800) 490-2606 (Rural Services Team)

Web: <https://www.raicestexas.org/contact-us/locations/>

Bilingual services provided.

Services provided free of charge.

The SAFE Alliance- SAFE offers legal support to survivors of domestic abuse, child abuse, sexual assault, and sex trafficking. SAFE legal advocates may help their clients navigate the difficult and often confusing legal processes by providing connections, support, and referrals in the legal system.

Phone: 512-267-7233 or text 737-888-7233

Web: <https://www.safeaustin.org/our-services/face-to-face-support/legal-services/>

Bilingual services provided.

Call is free of charge

Texas Advocacy Project- Legal services provide one of the most effective ways to permanently stop domestic violence. Texas Advocacy Project provides advice over the phone, support with do-it-yourself legal filing processes and complete client representation. Our experienced attorneys guide and advocate for you through the entire process, and our services are always *completely free*.

Phone: 800-374-4673

Web: <https://www.texasadvocacyproject.org/>

Services provided free of charge

Volunteer Legal Services of Central Texas - 8001 Centre Park Drive, Ste. 120, Austin, TX

Volunteer Legal Services of Central Texas (VLS) is a 501 (c)(3) non-profit organization that provides civil legal services to low-income people through attorney volunteers in Travis County. Our attorneys help people with critical matters, such as helping victims of abuse end violent relationships, connecting persons with disabilities with medical and financial benefits, and keeping people out of homelessness by defending against wrongful evictions and foreclosures.

Phone: 512-476-5550

Web: <http://www.vlsoct.org/>

Services available in Spanish

Medical

Dental (Low/No Cost)

CommUnity Care- Various locations throughout Austin

Emergency dentistry and some other services are also available for self-pay patients of our CommUnityCare health center system who meet established income guidelines and have no other dental insurance benefits.

Phone: 512-978-9880

Web: <https://communitycaretx.org/programs-services/services/dental.html>

Lone Star Circle of Care- 802 Avenue J, Marble Falls, TX

Our low cost, high quality dental services are the only available option for many Central Texas residents who are without dental insurance and would otherwise be unable to afford the cost of dental care. Services are offered at a discount for uninsured patients who qualify based on household size and income. We also accept many dental insurance plans.

Phone: 877-800-5722

Web: <https://lonestarcare.org/service/dentistry/>

Manos de Cristo- 4911 Harmon Avenue, Austin, TX

The Manos de Cristo Dental Center offers dental care at *highly* reduced rates. Our eleven chair, state-of-the-art facility is staffed by licensed dentists, hygienists and dental assistants.

Phone: 512-477-2319

Web: <http://manosdecristo.org/need-our-help/dental-clinic/>

Highly reduced rates

Bilingual information available

Dental (Local Pediatric Dentists)

Central Texas Pediatric Dentistry - 1008 RR 620 S, Lakeway, TX

Phone: 512-229-0518

Web: <https://www.ctpdkid.com/>

Provides dentistry for children with special needs

Hill Country Pediatric Dentistry- 608 Gateway Central, #201, Marble Falls, TX

Phone: 419-419-2591

Web: <https://hillcountrypediatricdentistry.com/>

Provides dentistry for children with special needs

Accepts Care Credit

Lakeside Children's Dentistry - 103 US Hwy 281, Marble Falls, TX

Phone: 830-693-4770

Web: <http://www.lakesidecd.com/index.php>

Ritchie Dental Group- 1000 Marble Heights Drive, Marble Falls, TX

Phone: 830-637-2609

Web: <https://www.ritchidentalgroup.com/>

Accepts Care Credit and Lending Club

Treehouse Children's Dentistry- 517 FM 2147, Marble Falls, TX

Phone: 830-220-5057

Web: <http://www.treehousesmiles.com/index.html>

Accepts Care Credit

Lower Cost Medical Care

Ascension Seton Highland Lakes Financial Assistance Program- Ascension Seton offers financial counseling and assistance to help address any financial concerns patients or families may have regarding their care.

Phone: 512-324-1125 or 800-749-7624

Web: <https://healthcare.ascension.org/locations/texas/txaus/burnet-ascension-seton-highland-lakes/financial-assistance>

Baylor Scott & White Financial Assistance Program- Baylor Scott & White Health provides a Financial Assistance Program to patients who satisfy certain requirements. This includes patients who don't have health insurance and can't pay their bill as well as patients who have coverage with an insurance carrier but are unable to pay their portion of the bill after insurance pays.

Phone: 1-800-994-0371

Web: <https://www.bswhealth.com/patient-tools/patient-registration-and-billing/financial-assistance/financial-assistance-program>

Indigent Healthcare of Burnet County- 1008 N. Water Street, Burnet, TX

The Indigent Health Care Program is a state-mandated program that is funded and administered by each county in Texas. Persons who qualify receive medical services from local providers (doctors, clinics, hospitals, labs) and three (3) prescriptions per month.

Phone: 512-715-5280

Web: <http://www.burnetcountytexas.org/page/ihc.home>

Lone Star Circle of Care- 802 Avenue J, Marble Falls, TX

Lone Star Circle of Care provides a health care home for tens of thousands of people in Texas, including many who are uninsured or underinsured. Patients have access to quality, person-centered routine and acute care as well as chronic disease prevention, treatment, and management.

Phone: 1-877-800-5722

Web: <http://www.lonestarcares.org>

Provider fluent in Spanish - Bilingual services provided

Medical Discount Programs through NextCare - 1701 US Hwy 281 Marble Falls, TX

Medical Discount Programs through NextCare offer a variety of lower cost options for seeking urgent care that are billed as memberships annually or monthly. The Advantage program deducts membership fee monthly and offers a 1 year prepaid option, while the ValueCare program offers an annual prepaid option.

Phone: 1-800-605-9046

Web: <https://discounts.nextcare.com/>

Insurance

Dell Children's Health Plan- At Dell Children's Health Plan, we offer quality health-care coverage through the CHIP and STAR Medicaid programs. We cover newborns all the way through to age 20, and pregnant and new moms.

Phone: 1-888-596-0268

Web: <https://www.dellchildrens.net/health-plan/>

Marketplace Insurance- The Health Insurance Marketplace helps you find health coverage that fits your needs and budget. Every health plan in the Marketplace offers the same set of essential health benefits, including doctor visits, preventive care, hospitalization, prescriptions, and more. You can enroll anytime with a qualifying event such as the birth of a child or loss of coverage, or during open enrollment.

Phone: 1-800-318-2596

Web: <https://www.healthcare.gov/>

Medicaid/CHIP - Medicaid and the Children's Health Insurance Program (CHIP) provide health coverage for low-income children, families, seniors, and people with disabilities. You can enroll at any time of year.

Phone: 2-1-1

Web: <https://www.yourtexasbenefits.com/learn/home>

Seton Health Plan - SHP currently serves the Medicaid STAR, Children's Health Insurance Program (CHIP) and MAP/charity/sliding fee scale populations.

Phone: 512-421-5667

Web: <https://www.seton.net/health-plan/>

Scott and White Health Plan- Scott and White Health Plan offers a variety of affordable, accessible, and comprehensive Individual & Family Plans. Select from a range of Gold, Silver and Bronze plans with different coverage levels, deductibles and costs.

Phone: 1-866-552-2515

Web: <https://swhp.org/en-us/plan-types-explained>

Pediatric/Family Medicine Clinics

Ascension Seton Marble Falls - 1009 Falls Parkway, Marble Falls, TX

Phone: 830-693-2600

Baylor Scott and White Pediatrics and Family Medicine- 706 Avenue G, Marble Falls, TX

Phone: 830-201-8900

Baylor Scott and White Family Medicine Clinics

Burnet- 1300 E Polk Street, Burnet, TX; **Phone:** 512-715-6400

Horseshoe Bay- 100 Pecan Crossing Drive, Horseshoe Bay, TX; **Phone:** 830-596-6900

Kingsland- 105 FM 2342, Kingsland, TX; **Phone:** 325-388-9400

Llano- 102 E Young Street, Llano, TX; **Phone:** 325-248-2000

Children's Health Center, PA- 1009 Falls Parkway, Marble Falls, TX

Phone: 830-693-3988

Family Wellness Center, PA- 2300 N Hwy 281, Marble Falls, TX

Phone: (830) 693-3621

Hill Country Memorial Marble Falls- 511 US Hwy 281, Marble Falls, TX

Phone: (830) 992-2830

Live Oak Medicine- 608 Gateway Central, Marble Falls, TX

Phone: (830) 693-2005

Lone Star Circle of Care- 802 Avenue J, Marble Falls, TX

Phone: (877) 800-5722

Prescription Assistance

Community Resource Center- 1016 Broadway, Marble Falls, TX

Provides a "one-stop shop" for connecting people to local resources, such as food, employment, healthcare, legal aid, and more.

Phone Number: 830-693-0700

Email: info@crctx.org

Web: www.crctx.org

GoodRX - GoodRx is a free price comparison resource that helps Americans save millions of dollars every month by finding them the lowest prescription prices at their local pharmacies.

Phone: 1-855-268-2822

Web: <https://www.goodrx.com/>

Lakes Area Care, Inc (LACare) - 507 W Buchanan Drive, Burnet

Vouchers are given for antibiotic medicine needs. Each family has a limit of \$100 for the year. We partner with HEB for the prescription program.

Phone: 512-756-4422

Email: lacareburnet@yahoo.com

Web: <http://www.lacareburnet.org/Services.html>

RX Advocates- We'll help you to apply for Patient Assistance Programs offered by pharmaceutical companies and get brand name medications at little to no cost.

Phone: 844-559-8332

Web: <https://therxadvocates.com/>

Lower Cost Vaccines

Texas Vaccine for Children Program - The Texas Vaccines for Children (TVFC) program provides low-cost vaccines to eligible children from birth through 18 years of age who meet one or more of the following criteria: eligible for Medicaid, enrolled in CHIP, uninsured, American Indian or Alaska Native, or underinsured in which their insurance does not cover all or certain vaccines. Local participants are:

Lone Star Circle of Care- 802 Avenue J, Marble Falls, TX

Phone: 877-800-5722

Baylor Scott & White Clinic- 706 Ave. G, Marble Falls, TX (Back Entrance)

Phone: 830-201-8900

Baylor Scott & White Pediatrics- 706 Ave. G, Marble Falls, TX (Front Entrance)

Phone: 830-201-8900

Children's Health Center PA- 1009 Falls Parkway, Marble Falls, TX

Phone: (830) 693-3988

Dr. Juliette Madrigal- 105 Meadowlakes Drive, Marble Falls, TX

Phone: 830-693-0555

Vision

Lion's Club Eye Exams- Spicewood & Highland Lakes Lions Club is dedicated to saving children's eye sight through free early childhood vision screenings and financial assistance for glasses.

Phone: (805) 889-9956

Email: eicherlg@outlook.com

Web: <https://spicewoodlionsclub.wildapricot.org/KidSight>

Services provided free of charge

Lone Star Circle of Care- Georgetown- 2423 Williams Drive, Ste. 113, Georgetown, TX

Our vision services feature eye exams, glasses, services for adults and children ages 5 and older, board-certified optometry, diabetic eye exams, and discounted exams and glasses available for uninsured patients who qualify based on income and family size.

Phone: 1-877-800-5722

Web: <https://lonestarcare.org/service/vision/>

Mental Health

Addiction / Substance Abuse

Alcoholics Anonymous Hill Country Intergroup- Meeting locations vary

Alcoholics Anonymous is a fellowship of men and women who share their experience, strength, and hope with each other that they may solve their common problem and help others to recover from alcoholism.

Phone: 512.444.0071 (24/7 Hotline)

Web: <https://austinaa.org/>

Bluebonnet Trails Recovery Program- 4606 Innovation Loop

To ensure continued support and promote long-term recovery, the Bluebonnet Trails Recovery Program provides a solid step-down from each level of care (intensive, supportive, and continuing care) for adults and adolescents.

Phone: 844-309-6385

Web: <https://bbtrails.org/substance-use-services/>

Faith's Door- Llano, TX

A Faith based residential program for women that assists them in reshaping their lives and achieving independence through life skills training, 12-step program, parenting classes, online programs for Alcoholics Anonymous and Narcotics Anonymous, and in house Bible study sessions.

Phone: 512-809-0285

Email: faithsdoor1@gmail.com

His Joshua House- Kingsland, TX

His Joshua House provides a supportive, safe 90 day residential house located in the Texas Hill Country, for men 18 and older whose lives have been separated from God through addictive behaviors and destructive life choices.

Phone: (325) 388-0293

Web: <http://www.joshuahouserecovery.org/home>

Selection committee only meets every 6 weeks, so admission process could be lengthy

Narcotics Anonymous - Meeting locations vary

NA is a nonprofit fellowship or society of men and women for whom drugs had become a major problem. We are recovering addicts who meet regularly to help each other stay clean. This is a program of complete abstinence from all drugs.

Phone: 818.773.9999 x771

Web: <https://na.org>

Bilingual services provided.

Open Door Recovery- 1107 Hwy 1431, #251, Marble Falls, TX

Open Door Recovery House provides a supportive 90 day residential environment using standard 12 Step and Christian principles to improve the quality of life for women 18 and older who are seeking help with alcohol or other drug abuse.

Phone: 830-693-9292

Web: <https://opendoorrecovery.net>

Positive Recovery Hill Country- 840 County Road 420, Spicewood, TX

Positive Recovery Centers offer a broad range of treatment services both in-person and remote, utilizing a personalized and multidisciplinary approach to meet the needs of all clients in varying stages of recovery.

Phone: 877-369-0799

Web: <https://positiverecovery.com/>

Accepts various insurance plans

Counseling

Angela Henry, MA - 3713 Lake View Drive, Cottonwood Shores, TX

Specializes in couples and adolescent counseling. Specific issue specialities are depression and anxiety.

Phone: 830-265-0197

Does not accept any Medicaid plans, Cigna, or Scott & White.

Bluebonnet Trails Community Services- 4606 Innovation Loop, Marble Falls, TX

Provides community services in relation to autism, behavioral health, crisis services, early childhood intervention, intellectual developmental disabilities (IDD), IDD supported employment, justice involved, peer supports, and substance use. They also serve as the local Mental Health Authority for Burnet County.

Phone: 1 (844) 309-6385

24 Hour Crisis Hotline: 1-800-841-1255

Web: <https://bbtrails.org/marble-falls/>

Sliding Scale appointment fees based on greatest ability to pay.

Carefully Counseling- 23120 State Hwy 71, Spicewood, TX

Counseling services specializing in psychotherapy for women, children, and families. In addition, Amber Worner, M. Ed., LPC, is trained and experienced in play therapy and provides play therapy services, individual counseling, parenting support, group therapy, EMDR, and trauma focused CBT.

Phone: 512-994-0363

Web: carefullycounseling.com

Carefully Counseling does NOT accept insurance at this time, but will provide a bill for possible reimbursement for individual plans and offers reduced fee services.

Cari Foote and Associates Professional Counseling- 606 Avenue J, Marble Falls, TX

Dr. Stephen Belk, PsyD, Bill Stone, MA, LPC-S, and Amanda Jones, MA, LPC provide individual and family counseling on a variety of issues and specialize in psychological evaluations for children and adults, depression, anxiety, grief and loss, Bipolar disorder, addictions, trauma, violence, LGBTQ issues, military veterans, and at risk youth and their parents. They also have a board certified Psychiatric Nurse Practitioner available on Mondays for telehealth visits and they have a KIDZ SAFE Supervised Visitation Supervisor available as well.

Phone: 830-693-0530

Email: cfoote@professionalcounseling.us

Web: professionalcounseling.us

Offers contracted insurance rates and self pay rates. Self pay counseling rates are \$100. Drug and Alcohol evaluations are \$250.

Connie Jackson Counseling- 1410 Ranch Road 2900, Kingsland, TX

Private practice counseling office offering services based on successful data driven modalities. Specialties include but are not limited to anxiety, depression, peer relationships, emotional disturbance, family conflict, divorce, mood disorders, and self-esteem. Client focus are ages 6 and up.

Phone: 830-499-3744

Email: conniejackson2017@gmail.com

Accepts BCBS, Medicaid, SWHP, and several other insurances. Offers self-pay arrangements as well.

DivorceCare- First Baptist Marble Falls - 901 La Ventana Drive, Marble Falls, TX'

You are probably uncomfortable as you think about attending your first DivorceCare session. You may not like your life circumstances. You may also feel hurt or angry. Those feelings are normal. But after a few sessions, you will look forward to the helpful time and people who understand what you are going through. You will hear concepts that can help you heal from separation and divorce. We are sorry for the circumstances that bring you to DivorceCare. But we are glad we can be here to help. Meetings held on Wednesdays at 6pm.

Phone: 830-693-4381

Email: info@fbcmf.org

Web: <https://discoverfirst.com/ministries/healing-ministries/>

Free service

DivorceCare for Kids- First Baptist Marble Falls- 901 La Ventana Drive, Marble Falls, TX

Help your children heal from the pain of divorce. Are your children angry, hurt, and confused about your separation or divorce? A DivorceCare for Kids (DC4K) group is a safe, fun place where your children can learn skills that will help them heal. DC4K groups blend games, music, stories, videos and discussion to help kids process the divorce and move forward. Groups meet in tandem with DivorceCare (Wednesdays at 6pm) and are designed for children ages 5-12.

Phone: 830-693-4381

Email: info@fbcmf.org

Web: <https://discoverfirst.com/ministries/healing-ministries/>

Free service

Galyon Counseling Services- 116 US Hwy 281, Marble Falls, TX

Treats a number of mental health disorders and substance abuse. They provide a neutral ground to individuals, families, and couples and specialize in depression and anxiety, mental health diagnoses, caregiver stress, grief, relationships, and substance abuse. They specialize in working with veteran families and those impacted by cancer and their families.

Phone: 830-201-3028

Web: galyoncounselingservices.com

Offering both in person and telehealth visits

Griefshare - First Baptist Marble Falls - 901 La Ventana Drive, Marble Falls, TX

GriefShare is a place to learn how to walk the journey of grief and be supported along the way. It is a place for hurting people to find healing and hope. If you have lost a loved one, GriefShare is the place for you. Meetings held on Tuesdays at 6pm.

Phone: 830-693-4381

Email: info@fbcmf.org

Web: <https://discoverfirst.com/ministries/healing-ministries/>

Free service

Highland Lakes Family Crisis Center

HLFCC offers services, including counseling services, for survivors of family violence, dating violence, stalking and adult/child survivors of stranger and non-stranger sexual assault.

Phone: 830-693-5600 (24/7)

Safe Email: HLFCC@hlfcc.org

Web: hlfcc.org

Services provided free of charge

Bilingual services provided

Hill Country Children's Advocacy Center- 1001 North Hill Street, Burnet, TX

HCCAC offers services free of charge that includes crisis intervention, family support, and individual therapy for child victims, siblings, and non-offending caregivers of abuse. They use a holistic approach to treatment to assist in healing and restoring a child's sense of self.

Phone: 512-756-2607

Web: hccac.org

Services provided free of charge

K'Star Youth and Family Services - 1016 Broadway, Marble Falls, TX

Housed in the Community Resource Center, K'Star provides counseling services to youth and families with a goal to prevent runaways, truancy, abuse, and neglect. Specialty is in troubled youth counseling, family counseling, and parenting classes.

Phone: 830-896-7293

Web: kstar.org

Services provided free of charge

Marble Falls Family Counseling Services - 110 Avenue H, Suite 109, Marble Falls, TX

Counseling for families, children, adolescents, and adults. Specializes in: depression, anxiety, grief and bereavement, stress management, family conflict, child and adolescent behavioral problems, substance abuse, and anger management.

Phone: 830-596-3690

Web: <https://familycounselingservices.info/about>

New Horizons Coaching - 1203 Doe Run, Marble Falls, TX

Through many years of counseling and personal experience, Judy Barnette came to the realization that true health comes when a person is in balance emotionally, physically, and spiritually. From this realization came her vision for New Horizons Coaching.

Through emotional, nutritional and/or spiritual coaching, her goal is to help you make your life more productive and balanced.

Phone: 830-693-7426

Email: newhorizonsjudy@yahoo.com

Web: newhorizonscoachingtx.com

New Roads Psychological and Wellness Services - 1811-A US Hwy 281, Marble Falls, TX

Specializes in child, women's, and family counseling for a variety of concerns such as attachment, parent stress, trauma, mood disorders, adoption/foster care, ADHD, autism, IDD, child behavior concerns, and more. Also provides psychological evaluations and consultations.

Phone: 512-553-3846

Web: <https://www.newroadswellnesstexas.com/>

Accepts Medicare, traditional Medicaid, Superior Medicaid and Ambetter, BCBS, United Healthcare, Cigna, Amerigroup, and self-pay. Self Pay counseling is \$175-\$215 per hour.

Peaceful Living Counseling and Wellness- 119 Avenue G, Marble Falls, TX 78654

Specializes in individual and group counseling.

Phone: 830-953-1290

Email: peacefullifecounseling@gmail.com

The Phoenix Center- 119 Avenue G, Marble Falls, TX

Phoenix Center provides counseling services for children ages 2 - 18, who have experienced trauma and/or other emotional and behavioral concerns. Phoenix Center therapists have advanced, specialized training in counseling methods for children and families, and are specialized in the treatment of trauma, as well as other mental health disorders and concerns.

Phone: 830-637-7848

Email: info@phoenixtx.org

Web: <http://www.phoenixtx.org/counseling>

Rita Pickering, Inc. (Rita Pickering & Brenda Sykes- 704 B 5th Street, Marble Falls, TX

Counseling services for children ages 10 and up, as well as adults, specializing in marriage and family therapy. Multiple providers available.

Phone: 325-642-1157 or 325-956-9650

Spirit of Serene Healing Counseling, LLC - 118 Main Street, Marble Falls, TX

Licensed counseling for individuals, families, and couples, including Christian counseling for all ages 7 and up.

Phone: 830-265-4540

Email: serenehealingcounseling@gmail.com

Whitestone Counseling, Inc. - 704 5th Street, Marble Falls, TX

Whitestone, Inc. is a behavioral health/mental health counseling and clinical services group in Marble Falls that provides direct therapeutic and clinical counseling services, as well as court ordered services, mental health consultation for legal proceedings, training, and public speaking.

Phone: 830-798-8589

Email: rhenley@nctv.com

Inpatient Psychiatric Facilities for Youth and Adults

Austin Oaks- 1407 W Stassney Ln., Austin, TX;

Phone: 512-440-4800

Austin State Hospital- 4110 Guadalupe, Austin, TX:

Phone: 512-452-0381

Cedar Crest- 3500 I-35, Belton, TX;

Phone: (254) 613-9871

Cross Creek- 8402 Cross Park Drive, Austin, TX;

Phone: (512) 823-0570

Georgetown Behavioral Health- 3101 S Austin Ave, Georgetown, TX;

Phone: (877) 500-9151

Rock Springs- 700 Southeast Inner Loop, Georgetown, TX;

Phone: 512-677-7105

Seton Shoal Creek- 3501 Mills Avenue, Austin, TX;

Phone: (512) 324-2000

Texas Neuro Rehab- 1106 W Dittmar Rd, Austin, TX;

Phone: (800) 252-5151

Suicide Prevention

Ask About Suicide to Save a Life App- We urge you to take a moment and download this app, because when you or your friends are in crisis, a shortcut to the right help can make a huge difference in its outcome. Learn easy steps to help prevent suicide in your community right now via the app.

Web: <https://texasuicideprevention.org/information-library/app-promotions/>

Bluebonnet Trails Crisis Hotline- The Bluebonnet Trails 24/7 Crisis Hotline is answered by qualified and highly trained mental health professionals 24 hours a day, 7 days a week. When calling our Hotline, you will receive immediate assessments, support services, and assistance connecting with a professional to address your needs.

Phone: (1-800-841-1255) **(24/7 Hotline)**

Web: <https://bbtrails.org/crisis-services/>

Hope Box App- Texas Suicide Prevention Council's Hope Box contains messages, contact information, pictures, and scrapbooks to store personalized information that promotes mental wellness and can aid persons in a mental health crisis. By providing a mobile environment, users can have immediate access to their safety resources.

Web: <https://texassuicideprevention.org/information-library/app-promotions/>

National Suicide Prevention Hotline - The Lifeline provides immediate assistance to individuals in suicidal crisis by connecting them to the nearest available suicide prevention and mental health service provider through a 24-hour, toll-free telephone number.

Phone: 1-800-273-TALK (8255) **(24/7)**

Web: <https://suicidepreventionlifeline.org/>

Bilingual and Deaf/Hard of Hearing services provided

Texas Department of Health and Human Services Suicide Prevention Resources- Talking openly about suicidal thoughts and feelings can save a life. National and local mental health services, listed below, offer telephone, chat, text and other resources for people who are at risk of suicide. DHHS has extensive information available online for resources in Texas.

Web: <https://www.hhs.texas.gov/services/mental-health-substance-use/mental-health-crisis-services/suicide-prevention>

Texas Suicide Safer Home App- The Suicide Safer Home app offers practical tips for concerned parents and adult family caregivers for keeping families suicide safer.

Web: <https://texassuicideprevention.org/information-library/app-promotions/>

Trevor Project Hotline- The Trevor Project is the leading national organization providing crisis intervention and suicide prevention services to lesbian, gay, bisexual, transgender, queer & questioning (LGBTQ) young people under 25. Our trained counselors are here to support you 24/7. If you are a young person in crisis, feeling suicidal, or in need of a safe and judgment-free place to talk, call the TrevorLifeline.

Phone: 1-866-488-7386 **(24/7)**

Web: <https://www.thetrevorproject.org/>

Safety

Abuse

Adult and Child Protective Services: Investigates reports of child and elder abuse and neglect and provides case management services to families.

Address: 1104 W. Buchanan Dr., Ste. 2, Burnet, TX 78611

Phone: 512-756-6006

Hotline Phone: 1-800-252-5400 (reports need to be made to this number)

Web: www.dfps.state.tx.us

Hill Country Children's Advocacy Center: Offers services free of charge that include crisis intervention, forensic interviewing, family support, and individual therapy for child victims of abuse and/or violence, siblings, and non-offending caregivers.

Address: 1001 North Hill Street, Burnet, TX 78611

Phone: 512-756-2607

Domestic, Sexual, and/or Family Violence

Highland Lakes Family Crisis Center: Offers free and confidential 24/7 - 365 crisis intervention hotline, emergency shelter, individual therapy for adults and children, legal and medical advocacy, safety planning, and support groups for survivors of domestic violence and sexual assault.

24 Hour Hotline: 830-693-3656

Safe Email: HLFCC@hlfcc.org

Bilingual Services Provided

National Domestic Violence Hotline: Offers free 24/7-365 hotline to assist in creating safety plan, connecting with local resources, finding legal assistance, and locating health care for victims of domestic violence.

24 Hour Hotline: 1-800-799-7233

Text: "START" to 88788

Web: thehotline.org/get-help/

General

National Highway Traffic Safety Association- We offer prevention tips and information about vehicle features to avoid rollaway, backover, heatstroke, and other dangers to children. Information on appropriate car seat usage and recommendations are available.

Web: <https://www.nhtsa.gov/road-safety/child-safety>

Information available in Spanish

Safe Kids Worldwide- Safe Kids Worldwide is a nonprofit organization working to help families and communities keep kids safe and to reduce traffic injuries, drownings, falls, burns, poisonings and more.

Web: <https://www.safekids.org/safetytips>

Human Trafficking

National Human Trafficking Hotline: Offers a 24/7-365 phone and text hotline that connects victims and survivors of sex and labor trafficking with services and supports to get help and stay safe. The Trafficking Hotline also receives tips about potential situations of sex and labor trafficking and facilitates reporting that information to the appropriate authorities in certain cases.

24 Hour Hotline: 1-888-373-7888

Text: 233733

Web: humantraffickinghotline.org

Bilingual Services Provided

Texas Human Trafficking Resource Center: Connects potential victims of human trafficking to local, state, and national resources.

Web: <https://www.hhs.texas.gov/services/safety/texas-human-trafficking-resource-center>

Law Enforcement

In any Emergency Situation that requires immediate response, call 9-1-1.

Burnet County Sheriff's Office- 1601 E Polk Street, Burnet, TX

Phone: 512-756-8080

Cottonwood Shores Police Department- 3915 Cottonwood Drive, Cottonwood Shores, TX

Phone: 830-693-1410

Granite Shoals Police Department- 410 N Phillips Ranch Rd, Granite Shoals, TX

Phone: 830-598-4818

Horseshoe Bay Police Department- 1 Community Drive, Horseshoe Bay, TX

Phone: 830-598-2633

Marble Falls Police Department- 606 Avenue N, Marble Falls, TX

Phone: 830-693-3611

Llano County Sheriff's Office- 2001 N TX-16 #A, Llano, TX

Phone: 325-247-5767

Llano Police Department- 213 W Main Street, Llano, TX

Phone: 325-247-3028

Victims of Violent Crimes

Crime Victims Compensation- Texas: The Crime Victims' Compensation (CVC) Program helps crime victims and their immediate families with the financial costs of crime. CVC covers crime-related costs such as counseling, medical treatment, funerals, and loss of income not paid by other sources.

Phone: 800-983-9933 or 512-936-1200

Hours: Mon-Fri, 8:00am-5:00pm

Web: <https://www.texasattorneygeneral.gov/crime-victims/crime-victims-compensation-program>

There is no local Crime Victims Liaison. Please contact the program directly, or apply online.

Transportation

CARTS- 801 US Hwy 281, Marble Falls, TX

Ideal for disabled individuals or others requiring special assistance, Community Transit service provides curb-to-curb transportation throughout Central Texas. Rides are scheduled Monday thru Friday, from 7:00am to 4:00pm. 24-hours advance notice recommended. Same day reservations can be made based on availability.

Phone: 1-800-456-7433

Web: <https://www.ridecarts.com/services/country/marble-falls>

Fine Taxi - Local taxi service based in Marble Falls that provides transportation services for local and far destinations, including the Austin and San Antonio Airports, depending on availability.

Phone: (830) 220-8767

Web: <https://wingztaxi.godaddysites.com/>

HOP- The HOP provides public transportation to rural areas for passengers of any age. The HOP also provides out of town transportation on a space-available basis. Scheduling hours are 8:00am-4:00pm Monday through Friday. Please allow at least 24 hours notice. Services Llano County.

Phone: 254-933-3700 ext. 5013 or toll-free 1-800-791-9601 ext. 5013.

Web: <http://www.takethehop.com/mobile/rural.html>

Medicaid Transportation Program- Nonemergency medical transportation services are available for a Medicaid beneficiary or their child. These services include rides to the doctor's office, dentist's office, hospital, drug store or any place that provides covered health care services. You must request at least 2 work days before need for transport, or 5 days if it is outside your county.

Phone: Call the number for your Medicaid plan. The numbers can be found at the link below.

Web: <https://www.hhs.texas.gov/services/health/medicaid-chip/programs-services/medical-transportation-program/health-plan-contact-information>

Must have Medicaid to qualify

Texas Hill Country Transportation

Provides taxi, medical, airport, and additional transportation services in the greater Hill Country area.

Phone: 512-790-8504 or 682-712-4775

Email: thctrans1@gmail.com

VETRIDES- 1008 N Water Street, Burnet, TX

VETRIDES will assist veterans and their families with transportation to and from VA hospitals, clinics, veteran's services offices, pharmacies, grocery, and retail stores. Eligibility for VETRIDES will be limited to honorably discharged veterans residing in Burnet, Llano and Lampasas counties.

Phone: 830-613-9982 or 877-851-8838

Web: <http://www.burnetcountytexas.org/page/vetserv.home> or <https://www.texvet.org/resources/vetrides>

Services provided free of charge

Women's and Children's Services

Child Care

ABC Academy Marble Falls- 1512 N US Hwy 281, Marble Falls, TX

Phone: 830-693-6085

Web: https://abc-academy-marble-falls-llc.business.site/?utm_source=gmb&utm_medium=referral

Bluebonnet Methodist Preschool- 1101 Bluebonnet Drive, Marble Falls, TX

Phone: 281-475-9618

Web: <https://www.fumcmarblefalls.com/preschool>

First Baptist Christian School - 901 La Ventana, Marble Falls, TX

Infant-8th grade

Phone: 830-693-3930

Web: <https://www.fbcsmf.org/>

Head Start through Opportunities for Williamson and Burnet Counties - Head Start services children ages 0-5 and ensures that all children enrolled in the program receive nutrition, dental, health, vision, hearing, emotional wellness, and educational screenings, as well as appropriate follow-up and treatment when necessary in order to prepare children for success in kindergarten and beyond.

Web: <https://www.owbc-tx.org/head-start/>

Burnet- 602 N Wood Street, Burnet, TX; **Phone:** 512-756-4777

Falls High- 1800 Colt Circle, Marble Falls, TX; **Phone:** 830-798-3642

Highland Lakes- 8200 W FM 1431, Granite Shoals, TX; **Phone:** 830-598-7667

Marble Falls- 700 Ave T, Marble Falls, TX 78654; **Phone:** 830-693-0497

Learning Path Childcare- 501 12th Street, Marble Falls, TX

Phone: 512-596-3489

Web: <https://learningpathchildcare.com/>

Texas Workforce Commission Child Care Program- The child care services program subsidizes child care for low-income families, promoting long-term self-sufficiency by enabling parents to work or attend workforce training or education activities.

Web: <https://workforcesolutionsrca.com/childcare>

General

Boys and Girls Club of the Highland Lakes- 1701 Broadway St, Marble Falls, TX

We assist school aged students with homework, provide a meal, physical activities, enrichment activities and an opportunity to “just be a kid.” Services provided 3:30-7pm after school, 12pm-6pm on early release days, and from 7:30am-6:00pm on teacher in service days. Services also provided 2 days of Thanksgiving Break, 6 days of Christmas Break, 5 days of Spring Break, and all summer with the exception of Independence Day

Phone: 830-798-2582

Email: mfdir@bgc-hl.com

Web: <https://bgc-hl.com/marble-falls-unit/>

Marble Falls EMS Car Seat Checks - 609 Industrial Blvd, Marble Falls, TX

Certified Child Passenger Safety Technicians will educate you on how to properly install your car seat(s) for your child(ren). Please register online for pre-scheduled events or call for more information.

Phone: 830-693-7277

Web: <http://www.marblefallsareaems.org/community-outreach>

Women, Infants, and Children (WIC)- 503 FM 1431 E, Suite 103, Marble Falls, TX

The Special Supplemental Nutrition Program for Women, Infants, and Children (WIC) provides federal grants to states for supplemental foods (such as formula), health care referrals, and nutrition education for low-income pregnant, breastfeeding, and non-breastfeeding postpartum women, and to infants and children up to age five who are found to be at nutritional risk.

Phone: 830-693-8226

Web: <https://texaswic.org/>

Information available in Spanish

YMCA of the Highland Lakes at Galloway Hammond- 1601 S. Water Street, Burnet, TX

YMCA of the Highland Lakes at Galloway-Hammond is run by the YMCA of Greater Williamson County in conjunction with the City of Burnet. A hub for fitness, sports, child care, swimming, special programs and more!

Phone: 512-756-6180

Web: <https://ymcagwc.org/locations/burnet/>

Pregnancy Resources

Annunciation Maternity Home- 3610 Shell Road, Georgetown, TX

For young women 12 and older in crisis pregnancies and their children, we offer exceptional housing, educational opportunities, and access to health services to empower them in their journey toward independence.

Phone: (512) 864 – 7755 or (877) 71-HAVEN

Web: <https://www.thematernityhome.org/>

Case Management for Children and Pregnant Women- Case Management for Children and Pregnant Women is a Medicaid benefit that provides health-related case management services to children birth through 20 years of age with a health condition and to high-risk pregnant women of any age. Case managers help clients gain access to needed medical, social, educational, and other services.

Phone: 877-THSteps (877-847-8377)

Highland Lakes Pregnancy Resource Center - 1016 Broadway, Marble Falls, TX (CRC)

Free of charge services provided to women who are pregnant. Services include pregnancy testing, adoption information, maternity and baby items, community resources, and support.

Phone: (325) 388-0354

Web: <https://hlprc.com/>

Breath of Life Maternity Ministries- 13170 Pond Springs Rd, Austin, TX

Breath of Life is an Austin-based Christian maternity ministry that exists for the sole purpose of serving homeless pregnant women, age 18 and up, who have chosen to parent their child or plan for adoption. We help women prepare to care for their unborn child, residential assistance, adoption services and long-term support.

Phone: 512-200-4265

Web: <http://breathoflifefsite.org/>

Women's Health

Lone Star Circle of Care Big Pink Bus- Locations vary

Lone Star Circle of Care's Big Pink Bus travels Central Texas providing free/low-cost screening mammograms for adult women ages 40 and over that are uninsured or have MAP, MAP basic, or select commercial coverage.

Phone: 1-844-PINK-BUS

Web: <https://lonestarcare.org/service/mobile-mammography-big-pink-bus/>

Texas Healthy Women/Breast and Cervical Cancer Services/Family Planning Program-

These programs provide women's health and family planning services at no cost to eligible, low-income Texas women.

Phone: 2-1-1 or 1-877-541-7905

Web: <https://www.healthytexaswomen.org/about>